



Case Study

By banking on MobileAsset, credit union manages software licenses, IT maintenance with new efficiency



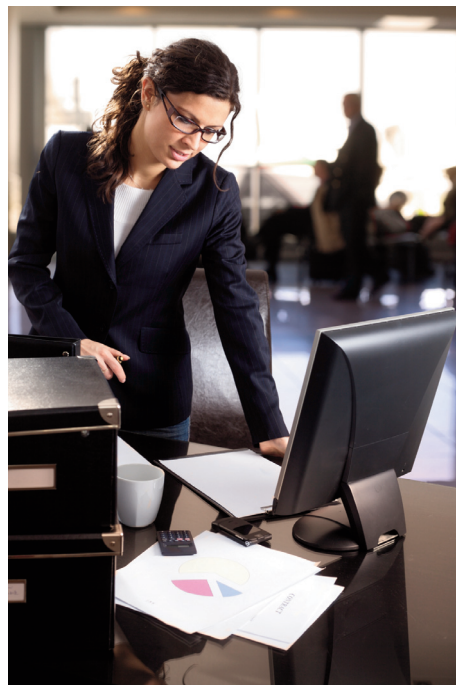
CHECKING IN TO ASSET MANAGEMENT

At Mid-Hudson Valley Federal Credit Union, IT assets are built from the

ground up. The financial institution, which serves more than 49,000 members across three counties, deploys PCs and servers at a home office and eight branch locations. The company builds its own generic PCs to keep more than 200 employees up and running each day.

Each of these IT assets includes a unique combination of hardware elements, software licenses, maintenance agreements and more. In all, the organization has about 600 software licenses and maintenance agreements. In the past, these contracts were tracked in a Microsoft Access database. This method of tracking assets, however, offered only limited functionality.

According to the IT department, "The Access database was a good starting point, but quickly became inefficient. We had a hard time keeping records up-to-date, and it was difficult to create and track maintenance schedules. If we were asked to perform an audit or respond to a specific request, it might take two to three days."



Case Study At a Glance

- **INDUSTRY**
Financial services
- **ORGANIZATION PROFILE**
Based in Kingston, New York, Mid-Hudson Valley Federal Credit Union is a full-service financial institution serving more than 49,000 members in Ulster, Dutchess and Orange counties.
- **SITUATION**
Mid-Hudson Valley FCU struggled to track its PCs, servers and routers, not to mention the 600 software licenses and maintenance agreements associated with these IT assets. The organization was using a Microsoft Access database, but tracking transactions was time-consuming and cumbersome, and reporting capabilities were insufficient.
- **RESULTS**
With Wasp MobileAsset and a mobile computer, Mid-Hudson Valley FCU can easily track its IT assets, saving significant time. MobileAsset's ability to track software licenses ensures compliance with software license agreements and assures that both software and hardware are always under a support contract.
- **WASP PRODUCTS USED**
 - MobileAsset Pro
 - WPA1200 Mobile Computer
 - WPL305 Barcode Printer

