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BARCODE TECHNOLOGIES

Customer Success Story

Progress Glass Co., Inc.
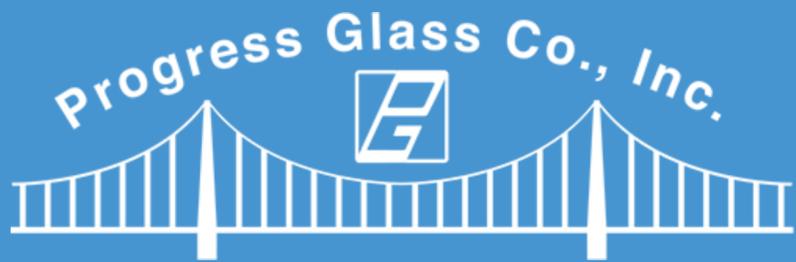
"Our team loves Wasp Asset. I would recommend it to others because it's a great platform and **completely customizable.**"

— *Kevin Gilbride, Project Manager, Progress Glass Company*

The Client

Progress Glass Company

Progress Glass Company is a family-owned glass and glazing contractor offering residential and commercial services in the San Francisco Bay Area.

The Challenge

Before Wasp Asset, Progress Glass tracked equipment with pen and paper. There was no reliable way to see where items were located, who had them, or what repairs had been completed.

Specialty equipment was difficult to track and often went unaccounted for. The company spent thousands replacing tools they believed were missing, only to later discover the original tools had been with a team member but had not been properly assigned or tracked. This resulted in unnecessary purchases and lost time.

They needed a better way to control equipment locations, repair costs, and overall asset value.

The Solution

Kevin Gilbride, Project Manager at Progress Glass, discovered Wasp Asset through online research. The team selected it based on affordability and their positive experience during the free trial.

Their goals were to accurately track each asset's location, monitor repair costs and equipment value, and eliminate unnecessary repurchases.

Wasp Asset provided a centralized system to assign equipment, document repairs, and maintain organization-wide visibility.

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"Wasp has been a great partner to Progress Glass in helping with asset tracking and reporting." — Kevin Gilbride

The Result

Today, three departments use Wasp Asset to manage approximately 1,500 tools, computers, cellular devices, and office equipment across 50 locations.

The company has reduced unnecessary equipment purchases and improved repair tracking by clearly identifying who each asset is assigned to. The team also benefits from customizable fields and columns that match their processes.

"Our team loves Wasp Asset," said Gilbride. "It's easy to use and has detailed information. I would recommend it to others because it's a great platform and completely customizable."

According to Gilbride, "Wasp has been a great partner to Progress Glass in helping with asset tracking and reporting."